

Technology Handbook for Employees

School District No. 8

Table of Contents

1. District Website
2. Email and Computer Logins
3. Wifi
4. How to Connect to the SD8 Staff Wireless Network SSID
5. Connecting to SD8 Email on Your iPhone or iPad
6. Requesting time off: Logging into SmartFindExpress
7. Submitting Time Sheets: Logging into eServe
8. District Cloud Storage
9. Printing from iPads or iPhones
10. Technical Support

1. District Website

First of all, you should become familiar with the School District No. 8 website. It is the hub for many of the resources that follow in this handbook. Most of the resources that employees need to use are found at the bottom of the home page. Since the district Twitter feed is there as well, it is a good source for up to date information across the district as well, which is very useful to find out about school closures, changes to bus runs, etc. The district website is: www.sd8.bc.ca

2. District Email and Computer Logins

When you are first employed by the district you will be sent a letter with information including your school district email address. Your email address will be formatted as *firstname.lastname@sd8.bc.ca*. So for John Doe, his email address would be *john.doe@sd8.bc.ca*. You will also be given a temporary password that you will need to change when you first log in. You can check your email by logging into the district outlook web mail. This is found at the bottom of the district website at the *SD8 Webmail* link. When you sign in, you just need to enter your username, not the whole email address, e.g. *john.doe* not *john.doe@sd8.bc.ca*. It works either way anyway, but for me the less typing the better.

Your email account also lets you log into almost any school computer. Simply use the same username and password you use for email access to log into a computer

3. Wifi

At our school sites you will notice that there are several wireless SSIDs, most commonly *SD8 School*, *SD8 Staff*, and *SD8-student*. Each of these has a different purpose:

1. **SD8 School:** for school district-owned devices that are on our Windows domain. If you have a district-issued laptop then this is the network you should be connected to. Being on this network allows access to printing, server shared drives, and other network resources. If you connect your laptop to another network, you may find you are not able to print or cannot find your files. If your district-owned laptop does not connect to this network, contact the IT department to resolve the issue.
2. **SD8 Staff:** for personal devices. This is for your personal phone, tablet, or laptop. It allows users to access the Internet, but not network resources for security reasons. Instructions on how to join this network follow below.
3. **SD8-student:** for student use. This network can be used by anyone, but is restricted so that students cannot take up so much bandwidth that teachers are unable to deliver their lessons. The password for this network is: 111222333abc
4. **SD8 Apple:** for district-owned iPads and iPods. This network is not normally visible and can only be joined with the help of a district technician.
5. **Guest:** for guest access. This is for temporary access for community groups, contractors, etc. Each key can only be used on one device for up to two weeks before expiring. These keys can be acquired through the IT department and usually need to be cleared with school admin as well.
6. Others: you may see other networks available at different schools that have specific purposes for that school, are used for testing, or are being phased out.

4. How to connect to the SD8 Staff Wireless Network SSID

In order to use the new SD8 Staff network, you will need to create a Meraki account. To do this, do the following:

1. Join the SD8 Staff network on your phone/iPad/computer
2. Enter the following password: **sch00lisc00l** (with zeros)
3. On a mobile device, your browser should open on its own, otherwise open your browser (Internet Explorer, Google Chrome, Firefox, Safari...If your browser doesn't go to the Meraki logon page automatically, try to do an Internet search and the logon page should open automatically.)
4. The page should say "Welcome to SD8 Staff"
5. Click on "**Create an Account**"
6. Fill in all the details using your school district email address (e.g. username@sd8.bc.ca). You must use your school district email address so that we can confirm you are a legitimate user as many students are also applying for accounts. You can use any password you wish, but remember it.

7. At the bottom click on “**Create new account**” NOT “**sign in**” and wait for the splash page to say “Welcome to SD8 Staff”
8. You will be sent an email to the school district email address you provided. You need to go to your email and use the link in the email to confirm your address.
9. Your account will be reviewed and approved by someone in the IT department. We are working to accept these as quickly as possible so you may not get access to the SD8 Staff network immediately, but fairly quickly.

5. Connecting to SD8 Email on Your iPhone or iPad

1. **Settings > Mail > Accounts > Add Account > Exchange**
2. Enter your SD8 email address (e.g. *john.doe@sd8.bc.ca*) and a description (e.g. *SD8*)
3. Select **Next**
4. Enter your email password
5. Select **Next**
6. It will then take several minutes and be unable to connect. Press **Save** and continue set up to the end. Then go back to **Accounts** > select your email address > enter the following for **Server**: *mail.sd8.bc.ca*
7. Select **Done**
8. You should be able to go into your email and within a couple of minutes you should see your email showing up, if you have received some recently in your district email.

6. Requesting time off: Logging into SmartFindExpress

To request time off, whether due to illness or any other reason, you must submit a request through the SmartFindExpress (SFE) website. This can be found at the **SmartFindExpress** link at the bottom of the SD8 website. In order to log in, you will need your employee number (a 4-digit number) which can be found on your pay stub. Enter your employee number in the **User ID** field. Your password will be the same 5-digit PIN that you use to open your paystubs. This number is mailed to you when you are first employed by the school district. You need to register before using the SFE system for the first time. The instructions for registering are on the site, as well as contact information if you are still having difficulties logging in.

7. Submitting Time Sheets: Logging into eServe

If you are a CUPE support worker, you will need to submit a time sheet every two weeks on eServe. This does not apply to teachers and administrators. To access the eServe website, navigate to the bottom of the SD8 website and click on the **eServe** link. To log into eServe you need to enter your full SD8 email address (e.g. *john.doe@sd8.bc.ca*) as your **User Name**. Your password will be the 5-digit PIN that you use for your timesheets

8. District Cloud Storage

The *Freedom of Information and Protection of Privacy Act* dictates that personal information in the custody or control of a public body must be stored and accessed only in Canada. This means that no personal information of students or staff should be stored in cloud storage where the servers are international. This includes services such as DropBox, OneDrive, Google Drive, etc. As an alternative we have district cloud storage that can be found on the school district website. This is found at the **SD8 Cloud** link at the bottom of the page. In order to log in, use your email/computer login (e.g. john.doe) with your email password. Once logged in you can upload and share files just like you do with other cloud storage services.

9. Printing from iPads or iPhones

In order to print from an iPad or iPhone the **Ricoh Smart Device Print & Scan** app must be installed.

1. Download the **RICOH Smart Device Print & Scan** app from the App Store
2. Open the **Ricoh Smart Device Print & Scan** app to print

To set up printers (must be set up before you can print if not already done):

1. Open the **Ricoh Smart Device Print & Scan** app
2. Select **Settings > Devices > Search Devcs.**
3. Under **Host Nm./IP Addrs.** Type in the IP address of the printer you wish to print to. **THIS ONLY WORKS ON RICOH PHOTOCOPIERS.**
4. The address should be in the form of 10.0.x.y where x is your site # and y is the individual printer number. Please contact the IT department to get the IP address of the printer you wish to print to. We will need the site and the printer model number. E.g. Ricoh 9002
5. Select **Host Nm./IP Addrs Search**
6. Select **Add Device**
7. Select **Settings > Print & Scan** to return to the app home

10. Technical Support Contact Information

For technical support, please put in a work order through the clerical support person responsible for work orders at your site or contact the IT support desk:

Email: sd8it.helpdesk@sd8.bc.ca

Phone: (250) 505-7029